



## Spring 2023

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Tufts Health Plan is the third-party administrator for US Family Health Plan (USFHP), a TRICARE® plan available to families of active-duty service members, eligible retired service members, and their families.

### **PromptPA Is Not Used for the US Family Health Plan Pharmacy**

PromptPA is a quick and easy online way to submit prior-authorization requests for both pharmacy-benefit and medical-benefit drugs.

In last month's newsletter, PromptPA was described as available for all products. However, it is not available for use by USFHP members. Prior-authorization forms for drugs for USFHP members can be accessed <https://www.usfamilyhealth.org/for-providers/pharmacy-information/prior-authorization-forms/>.

If a provider has a question about this program, please call the pharmacy at **877.880.7007**.

For additional information, including the USFHP Provider Manual, visit [website](#).

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