



Summer 2023

Key Information About Data Collection for HEDIS

US Family Health Plan (USFHP) is working with Tufts Health Plan to improve our data collection for HEDIS. When records are requested for review, it is important to send them. If the records are not sent, it is assumed that the member is out of compliance.

One issue that we have encountered with the HEDIS data collection for measures that are considered hybrid (a combination of record reviews and claims data) is incomplete data in the medical record. If a member reports a blood pressure measure via a telemedicine visit, the date that the measurement was taken must be documented.

It is important that blood pressure measurements taken in the office setting be completed using the proper size cuff. If an analog blood pressure machine is used, it is important that the measurement not be “rounded up.”

More US Family Health Plan Provider Information

Find comprehensive provider information, including the USFHP Provider Manual, at www.usfamilyhealth.org/for-providers.

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